

## **Passenger Transport Policy Determination \***

**Topic:** Provision of hospital authorised patient transport in any motor vehicle

**Effective date:**

**Purpose:**

To provide an interim clarification<sup>1</sup> about what type of vehicle can be used to provide hospital authorised patient transport services.

**Determination:**

For the purposes of this determination, a hospital authorised patient transport (HAPT) service is a public passenger service authorised by hospitals for the transport of patients to and from or between hospitals. HAPT can be provided as:

- ad hoc trips requested well in advance of the time of travel or pre-booked services; or
- scheduled passenger services.

Schedule 8 of TOPTR details what type of vehicles can be used to provide particular public passenger services. It is proposed to amend schedule 8 to include a new 'hospital authorised patient transport' service category that can be provided in a motor vehicle of any type.

As an interim measure, the following will apply:

- Operators providing HAPT services require general services operator accreditation and their drivers require general services driver authorisation; and
- HAPT services can be provided in a motor vehicle of any type.

It should be noted that HAPT service operators cannot provide a demand responsive service.<sup>2</sup>

\* see *Information Box Page 2*

**APPROVED:**

Ryan Huelin  
Acting General Manager (Passenger Transport)

Date: 15 September 2010