

This brochure is designed to help you get around your local area with greater ease...



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# Transport services in and around Burdekin Shire



Last Edited: October 2009

For further information contact your Community Transport Coordinator, Mrs Tamika Savorgnan at the Burdekin Shire Council on ph: 47 839 800

## IMPORTANT INFORMATION

This brochure has been prepared in conjunction with the Burdekin Community Coordinated Transport Plan undertaken by Burdekin Shire Council in 2007. Information contained in the brochure was correct at the time of printing. The complete map of services can be viewed by contacting the Council, or by viewing the Transport Plan on the Council's website. Although the Transport Plan includes fares payable for the various services, this brochure does not as fares change over time. Please contact the relevant service provider prior to travel to check timing and current service costs. [www.burdekin.qld.gov.au](http://www.burdekin.qld.gov.au)

## Transport Subsidies and Assistance Schemes



A number of Government Departments provide subsidies for transport-disadvantaged citizens, including Queensland Transport, and Department of Veterans' Affairs.

1. **Queensland Transport — Phone 13 23 80.**
  - A. Taxi Subsidy Scheme
  - B. Person with a Vision Impairment
  - C. Queensland Public Transport Concessions
  - D. Transport Concessions for Tertiary Students
  - E. School Transport Assistance Scheme
  - F. Disability Parking Scheme Permit
  - G. Pensions Concessional Registration
2. **Department of Veterans' Affairs — Phone 13 32 54**
  - H. Vehicle Assistance Scheme
  - I. Travel Allowances
3. **Queensland Government Concessions— 13 13 04**
  - J. Patient Travel Subsidy Scheme — Phone Queensland Health on 13 43 25 84 or contact your local hospital.
  - K. Traveltrain Long Distance Services — holders of Queensland Pensioner Concession Card — Contact Centrelink on 1800 050 004.
  - L. Student concessions — Phone Centrelink on 1800 050 004.
  - M. Mobility Allowance — Phone Centrelink on 1800 050 004.

Full details of these schemes, including eligibility criteria, are available by contacting the relevant Department, or by accessing the various Government websites.

**Queensland Ambulance Service:** With written request from your Doctor, QAS provides a door to door service for medical appointments.

**Emergency Assistance:** As a last resort, non-Government welfare organisations are able to provide emergency assistance to those in extreme financial difficulties. Contact Burdekin Community Association on 47833744. for information.

## Directory of Providers

Aust Agricultural College .....	47 906 222
Ayr Anzac Memorial Club .....	47 831 283
Ayr Backpackers .....	47 835 837
BAYWatch .....	47 834 849
BCA Home Care Services .....	47 837 015
Burdekin Catholic High School .....	47 832 366
Burdekin Centre for Rural Health .....	47 832 711
BlueCare .....	47 832 256
Burdekin School .....	47 903 111
Burdekin Taxis .....	13 10 08
Bur-Del Aged Care Services .....	47 834 560
Bur-Del HACC .....	47 834 560
Delta Backpackers .....	47 833 991
Gospel Outreach Centre .....	47 822 067
Greyhound Australia .....	13 14 99
Hendo's Bus Services .....	47 825 483
Home Hill Backpackers .....	0439 826 758
M.B. & A. Homewood .....	47 827 282
Lazy Lizard Lodge .....	47 833 232
Lower Burdekin Home for the Aged .....	47 832 266
Malpass Hotel .....	47 821 600
K.J & M.J. Norman .....	47 829 292
P & L Oats .....	47 834 993
Premier Motor Service .....	13 34 10
Queensland Rail Services .....	1800 872 467
Queens Hotel .....	47 832 202
Silver Link Caravan Park .....	47 833 933
Salvation Army .....	47 832 527
TAFE Burdekin Campus .....	47 524 288

## Travelling out of the Burdekin Shire



### National Bus Services

Bus Company	Services	Bus Stops	Timetable
Greyhound Australia	Northbound – 5 services daily from Brisbane to Cairns	Home Hill - Comfort Stop	11.15 p.m. 5.25 a.m. 10.10 a.m. 12.30 p.m. 5.30 p.m.
		Ayr - Rotary Park, Graham Street	11.30 p.m. 5.40 a.m. 10.20 a.m. 12.45 p.m. 5.45 p.m.
Greyhound Australia	Southbound – 5 services daily from Cairns to Brisbane	Ayr - Rotary Park, Graham Street	7.30 a.m. 11.55 a.m. 2.40 p.m. 4.40 p.m. 8.35 p.m.
		Home Hill - Comfort Stop	7.45 a.m. 12.10 p.m. 2.55 p.m. 4.55 p.m. 8.50 p.m.
Premier Motor Service	Northbound – 1 service daily from Brisbane to Cairns	Home Hill - Comfort Stop	12.20 p.m.
		Ayr - Rotary Park, Graham Street	12.30 p.m.
Premier Motor Service	Southbound – 1 service daily from Cairns to Brisbane	Ayr - Rotary Park, Graham Street	2.25 p.m.
		Home Hill - Comfort Stop	2.35 p.m.

Contact Greyhound Australia on 131499  
Premier Motor Service on 133410

## Travelling out of the Burdekin Shire



### Queensland Rail Services

Train Services	Travel Days	Railway Stations and Departure Times		
Tilt Train	Northbound Tuesday Saturday	▶ Home Hill	10.25 a.m.	
		▶ Ayr	10.40 a.m.	
		▶ Giru	11.10 a.m.	
Tilt Train	Southbound Sunday Wednesday	▶ Giru	4.15 p.m.	
		▶ Ayr	4.45 p.m.	
		▶ Home Hill	5.00 p.m.	
Sunlander	Northbound Monday Wednesday Friday	▶ Home Hill	Monday Wednesday	6.45am
			Friday	10.00am
		▶ Ayr	Monday Wednesday	7.10am
			Friday	10.25am
		▶ Giru	Monday Wednesday	7.40am
			Friday	10.55am
Sunlander	Southbound Tuesday Thursday Saturday	▶ Giru	5.30 p.m.	
		▶ Ayr	6.10 p.m.	
		▶ Home Hill	6.30 p.m.	

Contact Queensland Rail on 1800 872 467, or your local travel agent to book and confirm schedules.

## Local School Bus Services

There are a number of Government and Private school bus runs in the Shire. In some cases, when there are spare seats on the school bus, the operators are prepared and permitted by Queensland Transport to transport non-students. However, this is entirely at the discretion of the operator depending on business practices, and compliance and Contractual arrangements. Please contact operator for details of service.



Hendo's Bus Service 47825483	* Giru to Ayr schools. * Various locations to and from Home Hill Primary & Secondary Schools (eg. Guthalungra; Up River and Osborne), and Gumlu School. * Various locations to and from Ayr Primary & Secondary Schools (e.g. From Alva Beach, Mt. Kelly, Brandon and Rita Island)
M. B. and A. Homewood 47827282	* Clare to Airville, Maidavale and BCHS and Ayr High * Two runs to Clare State School - First run from top end of Clare. Second run through Mona Park and the Agricultural College.
K. J. and M. J. Norman 47829292	* Giru to Hodel Road, circular route via Bartlett's Road, into Upper Haughton Road back into Giru Primary School. * Shirbourne Road to Todeschino's farm, back to Garone Road. Woodstock Road, Link Road, Bruce Highway, Palm Creek Caravan Park, Piralko Road, into Giru Primary School.
P. and L. Oats 47834993	* Dalbeg/Millaroo/Clare to BCHS and Ayr High School * Dalbeg/Millaroo to the Millaroo State School. * Occasionally delivers primary school students to other schools e.g. Ayr, St. Francis, Airville.
Burdekin Catholic High School 47832366	* Bus transports students, parents and staff to school and school connected activities. * Inkerman, Iona, Osborne and Home Hill to BCHS.
Barrier Reef Institute of TAFE Burdekin Campus 47524288	* To and from TAFE college and for school activities.
Burdekin School 47903111	* School activities. Not used to get students to and from school.

## Local Passenger Services

### Taxi Service provided

by

### Burdekin Taxis

For Taxi bookings phone 131008  
For charter or Airport transport Bookings phone 47235333



Transport Type	Pick up points	Travel Days	Travel Times	Service
▼ Sedan vehicles ▼ 10 seater vehicle which can carry 2 wheelchairs ▼ 14 seater vehicle	Anywhere in the Burdekin district	▲ Every day	► Any time of the day on request - operates 24 hours	Anywhere

People travelling in the company of someone with a Taxi Subsidy Scheme Voucher makes the fare half price up to a total of prescribed amount of \$50 one way.

## Local Charter Bus Services

Service Provider	Transport Type	Travel Days	Service
Burdekin Taxis	▼ 2 x 13 seater vehicles ▼ 1 x 12 seater plus wheelchair	▲ As required	Anywhere
Hendo's Bus Service	▼ 14 buses - ranging from 21 seaters to 57 seaters	▲ As required	Anywhere
Lazy Lizard Lodge	▼ 1 x 21 seater coaster vehicle	▲ As required	Drop off and pick up at Bus Stop

### For bookings contact -

Hendo's Bus Service

47825483

Lazy Lizard Lodge

47833232

## Local Health and Well-being Transport Services

### BCA Home Care Services -

For bookings and further information phone 47837015

Service	Travel Days	Travel Times	Eligibility
Collects clients from their residence. Wheelchair accessible vehicle.	▲ Ayr, Home Hill, Brandon and Giru - Monday to Friday	► Local - as required between 8.30 a.m. and 3.00 p.m. Appointments must be between 9.00 a.m. and 2.00 p.m.	HACC clients. (Non HACC clients welcome if seats are available and the bus is scheduled to run to the required area.)

### Burdekin Centre for Rural Health -

For bookings and further information phone 47832711

Pick Up Points	Travel Days	Travel Times	Eligibility
* Collects clients from their residence - Ayr, Airville, Mt. Kelly, Alva Beach, Brandon, Clare, Giru, Groper Creek, Gumlu, Home Hill, Jarvisfield and Rita Island etc. * Pick-ups for Jerona and Wunjunga arranged on the highway.	▲ Townsville - Monday to Friday ▲ Whole of Burdekin - Friday only	► Local appointments preferred between 9.00 a.m. and 2.30 p.m. Medical appointments in Townsville must be between 9.00 a.m. and 2.00 p.m. Earlier/later appointments Tuesday & Thursday can be negotiated. ► Bus departs Townsville 3.00 p.m.	* Health and well-being appointments only * No restriction to Health Care Card holders * Medical appointments take priority; however, room permitting service available for hospital visitations and wellbeing appointments.



## Local Courtesy Buses

The following businesses provide transport services for their patrons

Service Provider	Travel Days and Times	Service
Ayr Anzac Memorial Club 47831283	► Wednesday - 6.00 p.m. to 8.30 p.m. ► Thursday and Friday - 5.00 p.m. until demand ceases ► Saturday - 5.00 p.m. to 10.30 p.m.	Transports Anzac Club members and bona fide guests from their home to the Club and return.
Queens' Hotel 47832202	► Available most days but regular runs on Thursday, Friday, Saturday.	Used to transport patrons to and from their homes. Vehicle also used to transport people from major events (e.g. Burdekin Grower Race Day) to the Queens Hotel.
Malpass Hotel 47821600	► As required	Used to transport patrons to and from their homes.

The following Churches provide transport for their members:

Name	Pick up points	Travel Days
Salvation Army 47832527	Children collected from their homes for Sunday School	▲ Sundays.
Gospel Outreach Centre International Inc. 47822067	Bus is used to collect people from their homes and take them to church or other activity e.g. funerals.	▲ Every Sunday. ▲ Other days as required.

## Local Backpacker Buses

A number of local backpacker accommodation houses provide transport for their patrons

Delta Backpackers 47833991	► Services as required to get workers to farms by starting times. ► If travelling distance to farming destination is significant, bus stays at the farm for the day.
Malpass Hotel 47821600	► Services as required to get workers to farms by starting times. ► Vehicles stay at the farm for the day and return at the conclusion of the working day
Ayr Backpackers 47835837	► Services as required to get workers to farms by starting times. ► Vehicles stay at the farm for the day and return at the conclusion of working day.
Silver Link Caravan Park 47833933	► Services as required to get workers to farms by starting times.
Home Hill Backpackers 0439826758	► Services as required to get workers to farms by starting times. ► Vehicles stay at the farm for the day and return at the conclusion of working day.
Lazy Lizard Lodge 47833232	► Service as required to get workers to farms by starting times.

## Dedicated Organisation Buses

A number of local service and welfare organisations have commuter vehicles to transport their clients/residents for activities and outings.

Lower Burdekin Home for the Aged Ayr facility 47832266	Used to transport residents and staff for activities and outings.
Lower Burdekin Home for the Aged Home Hill facility 47832266	Used to transport residents and staff for activities and outings.
BAYWatch 47834849	Exclusively used for transporting participants in BAYWatch and related activities

### Bur-Del HACC -

For bookings and further information phone 47834560

Service	Travel Days	Travel Times	Eligibility
Collects clients from their residence. Wheelchair accessible vehicle.	▲ Monday, Wednesday and Friday - Renal clients to Home Hill ▲ Tuesday and Thursday - work on a need basis by appointment ▲ Thursday - only day for shopping	Renal patients - 7.00am to 12.30pm	HACC and CACPS clients only

### Bur-Del Community Aged Care Services -

For bookings and further information phone 47834560

Pick Up Points	Travel Days and times	Eligibility
Collects clients from their residence	▲ As required	Aged Care
Collects clients from their residence	▲ As required	HACC and CACPS clients only

### BlueCare -

For bookings and further information phone 47832256

Transport	Travel Days and Times	Eligibility	Service
Wheelchair accessible vehicle	► As required	HACC eligible clients only	Available for respite clients only for pick-up, drop-off and social events during the day and medical appointments as required.